



## Who is Community Smiles Dental?

### Mission

Community Smiles Dental improves the lives of the underserved through oral healthcare services, preventive education, and advocating for systemic healthcare change—because everyone deserves a healthy smile.

### Vision

To create a healthier community by improving oral health and ensuring that no one suffers from dental pain.

## Our Stories



### Meet Juliette

Juliette is a 5-year-old Milwaukee resident who became a Community Smiles Dental patient in 2019 at our new Menomonee Falls clinic. Prior to finding us, her family struggled to find a dental provider that was willing to take state

insurance. In 2020 and despite the pandemic, we were able to provide immediate treatment to Juliette, as well as keep her treatment plan on track. At her most recent appointment, she provided a thank you drawing to her dental assistant, Liz.

When reflecting on their experience at Community Smiles Dental, Juliette's mom (Monica) stated the following:

*“Every time we come to the clinic, we feel welcomed and very comfortable. It's like visiting a family member. As a child, I struggled with the dental experience. I'm so grateful that my kids can enjoy and be comfortable at the dentist. We are very thankful.”*



### Meet Michael

Michael is a young adult with Down's Syndrome who was referred to us for ongoing care after aging out of Children's Hospital's pediatric program for special needs individuals. Michael has been able to receive regular treatment every

three months at our clinics and would have had nowhere else to go for his dental care needs.

When talking with his mother, Joanne, she stated:

*“When I come here to the Community Smiles clinic with my son Michael, they don't look at him like he has Down's Syndrome. They treat him like a person and not just a special needs person. They are very respectful in the way they treat him and the way they treat me. I really appreciate that. I wish they could open it up to more people so more people could come and have the experience that we've had here, because they're just so open to special needs people. The staff is good and very helpful. They're extremely accommodating. They make you feel like you're family.”*

**Did you know that most special needs patients are actually eligible for up to four cleanings per year to support their oral health and well-being?**



## Core Values

### Inclusivity

We value diversity, providing the highest quality care to all in our community.

### Quality

A simple promise that takes organizational commitment - Offer the best possible clinical care, healthcare technology, and resources.

### Community

Our work creates more than healthy smiles, it creates strong lives across our entire community.

### Professionalism

We have high expectations for our service, demonstrating "cutting edge" clinical care, customer service, and administrative support in our clinics.

### Compassion

We know compassion isn't just caring for the person, it's advocating together to improve the system.

## Our Stories



### Meet the Estrada Family

The Estrada family has six children who recently started treatment at our Menomonee Falls clinic. Prior to that, they

could not find access to dental care for their family due to their insurance status. The initial treatment plans required restorative care for many of the children and our clinicians continue to work with them on healthy oral habits moving forward. Ricardo, a recent single parent, has prioritized getting the children's treatment addressed so that they can have healthy smiles.

In a recent interview with Ricardo, he stated:

**"I'm thankful for everyone involved. I wish I had more to give. Our family suffered a loss this year and it has been difficult for my children and especially me."**



### Meet Stephanie

Stephanie was referred to us by a family friend and Community Smiles Dental supporter. She and her husband are retired tailors, who are immigrants and are living on very low income. She needed many teeth extracted due to decay and a

partial dental implant. She first turned to a private dental office for care, which they estimated would exceed \$11,000 out-of-pocket due to her insurance status. With an annual income under \$20,000, this was unattainable for Stephanie. She was able to receive the extractions at the Waukesha clinic through our Adult Dental Program and a referral to an affordable denture solution through a Community Smiles Dental partner.



### Waukesha

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(262) 522-7645

### Menomonee Falls

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Menomonee Falls, WI 53051  
(262) 522-7645 ext. 2280

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**We advocate for those who struggle to find access to dental care. Regardless of any barrier, regardless of any status, and regardless of a broken system, we believe everyone deserves the best in oral healthcare.**