





Dear Friends of CSD,

As I've settled into my role at Community Smiles Dental, I've had the privilege of learning firsthand what so many of you already know – this is a truly special organization. I joined CSD in June, following Renee Ramirez, whose 17 years of dedicated leadership built the strong foundation that allows us to serve our community so well today. Her influence is felt in every part of this organization, and as she enjoys a well-earned retirement with her family, her legacy continues to shape the work we do.

It quickly became clear to me that CSD's greatest strength is its people. The staff here are not just coworkers; they are a team that steps up for each other and for our patients in every way possible. Their deep commitment to providing quality care, their willingness to go above and beyond, and the genuine relationships they build with those we serve make this a place of true compassion and excellence.

As a veteran of the dental chair with several crowns and one implant (try to guess which tooth is fake when we meet!), I've appreciated getting to know how wonderful dentists can be when they aren't drilling a hole in your tooth or asking you to test your bite. Our team of dentists, hygienists and assistant's expertise is matched only by their kindness and patience. They bring a mix of professionalism and humor to their work, always keeping patient care as the highest priority.

Outside our clinic walls, I've witnessed how passionate our donors, volunteers, and community partners are about ensuring access to dental care for those who need it most. Their unwavering support is the reason we can continue to grow and make dental healthcare a routine part of the lives of many who otherwise would go without. The friends of CSD walk the walk and have been so welcoming as I've gotten to know the community. It's something special to know I'm only a phone call, text, or email away from folks I've met within the past year who have provided advice, introductions, or just the pleasure of their company!

As we look to the future, I am excited for what's ahead. With this dedicated team, a supportive community of friends, and a mission that is close to the heart for so many, anything is possible. Thank you for being a part of the CSD family and for all that you do to support our work.

Gratefully,

SCOTT MARSHALL
Chief Executive Officer
Community Smiles Dental



Mission

Community Smiles Dental improves the lives of the underserved through oral healthcare services, preventive education, and advocating for systemic healthcare change – because everyone deserves a healthy smile.

Vision

To create a healthier community by improving oral health and ensuring that no one suffers from dental pain.

Core Values

INCLUSIVITY

We value diversity, providing the highest quality care to all in our community.

PROFESSIONALISM

We have high expectations for our service, demonstrating cutting edge clinical care, customer service, and administrative support in our clinics.

QUALITY

A simple promise that takes organizational commitment – offer the best possible clinical care, healthcare technology, and resources.

COMPASSION

We know compassion isn't just caring for the person, it's advocating together to improve the system.

COMMUNITY

Our work creates more than healthy smiles, it creates strong lives across our entire community.



2024 Board of Directors

Our Board of Directors provides volunteer leadership with organizational governance, including fiduciary oversight, fund development, organizational leadership, policies and protocols, and strategic planning. CSD Board Members are elected for a term of three years. Thank you to our 2024 Board of Directors for their generous contributions of time, talent, and treasures.

EXECUTIVE COMMITTEE

CHAIRPERSON

KARIN KULTGEN, MD
Retired MD

SECRETARY

KATHRYN CONNOR, DDS
Wales Family Dental

VICE CHAIRPERSON

CHRISTY D'ANGELO, JD
D'Angelo & Grabow, LLP

TREASURER

LAURA J. ARNOW, CPA
Arnow & Associates

BOARD MEMBERS

LUIS HERNANDEZ
Urethane Systems Plus, Inc.

MIRANDA PETER, DDS
High Point Dentistry

KATIE IVES, CFP
Northern Trust

SID SINGH, MD, MS, MBA
Froedtert & the Medical College
of Wisconsin

MOLLY JASMER, JD
Grady, Hayes, & Geary

DEB WALLENDAL
Waukesha Area Technical College
(Retired)

MEGHAN KINATEDER, MD
Waukesha Pediatric Associates

EX OFFICIO

TERI LUX, RN, MSN, NEA-BC
Froedtert Menomonee Falls Hospital

SCOTT MARSHALL
Chief Executive Officer
Community Smiles Dental

JOHN MACY, JD
Municipal Law & Litigation Group, SC



Executive Leadership Council 2024

MARYBETH BUDISCH
CO-CHAIR
Sabljak & Budisch, Principal

LIZZIE JORGENSEN
Capture Sports Marketing,
Account Manager

HANNEKE DEEKEN
CO-CHAIR
ProHealth Care, Community
Outreach Nurse (Retired)

MATTHEW KRUTZA
First Business Bank, Vice President -
Director of Private Wealth &
Wealth Advisor

PETER BACON
ProHealth Care, Chief Integration
& Business Development Officer

BOB MONDAY
Community Volunteer

COREEN DICUS-JOHNSON
Network Health, President & CEO

SUSAN TEMPLIN
Community Volunteer

MICHAEL DZENZEOL
VJS Construction, Project Engineer

ARTIE TURNER
Behavioral Health Consultant, River
Glen Pediatrics; Integrated Mental &
Behavioral Health, Children's Wisconsin

SHEILA FRISINGER
Journey21, Co-Founder and President

CECELIA VALENTINE
Edward Jones, Business Office
Administrator

CORNELIUS HOLT
St. Francis Children's Center,
Director of Marketing and Development

WENDELL WILLIS
Froedtert Health & Milwaukee Bucks,
Managing Director

CHRISTINE HOWARD
Waukesha County, District 11 Supervisor

CHRISTINE IRGENS
Community Volunteer



**HEALTHY SMILES,
HEALTHY BABIES**

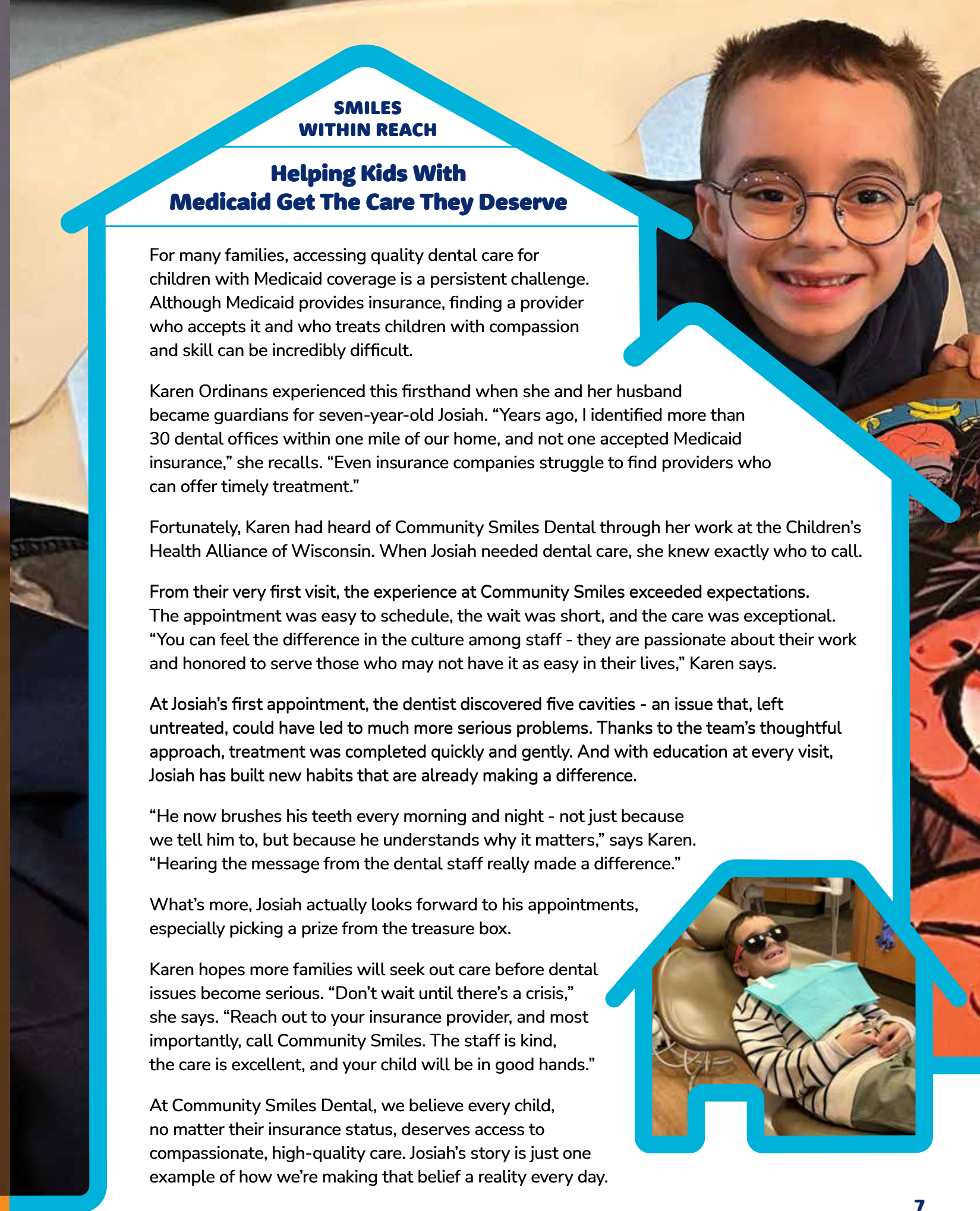
**Supporting Pregnant
Women With Dental Care**

For many expecting mothers, access to dental care can be an overlooked but critical part of a healthy pregnancy. At Community Smiles Dental, our Healthy Smiles for Moms and Babies program ensures that economically vulnerable pregnant women receive the preventive care they need, improving both maternal health and childbirth outcomes. By working in collaboration with obstetricians and local WIC programs, we help women understand the connection between oral health and overall well-being - both for themselves and their babies.

Kennisha's journey with CSD began in 2023 when she was pregnant with her daughter, Brazil. As a participant in the WIC program, she was referred to CSD for a prenatal dental visit. Like many women in our program, Kennisha was unaware of the risks that untreated dental issues can pose during pregnancy, including an increased likelihood of preterm birth and low birth weight. Through the Healthy Smiles for Moms and Babies program, she received essential preventive care, including a cleaning and treatment for early signs of gum disease, as well as one-on-one education about maintaining oral health during pregnancy and beyond.

Now, Kennisha brings Brazil to our clinic for regular check-ups, ensuring that she starts life with a strong foundation for good oral health. Brazil has quickly become a favorite among our staff, charming everyone with her bright smile and joyful personality. By learning firsthand how important preventive care is, Kennisha has become an advocate for her child's dental health and is committed to keeping Brazil's smile healthy as she grows.

Kennisha's story is just one example of how CSD's services create a ripple effect, empowering mothers with the education and resources they need to instill healthy habits in the next generation. By supporting pregnant women today, we are shaping a healthier future for their children, one smile at a time.



**SMILES
WITHIN REACH**

**Helping Kids With
Medicaid Get The Care They Deserve**

For many families, accessing quality dental care for children with Medicaid coverage is a persistent challenge. Although Medicaid provides insurance, finding a provider who accepts it and who treats children with compassion and skill can be incredibly difficult.

Karen Ordinans experienced this firsthand when she and her husband became guardians for seven-year-old Josiah. "Years ago, I identified more than 30 dental offices within one mile of our home, and not one accepted Medicaid insurance," she recalls. "Even insurance companies struggle to find providers who can offer timely treatment."

Fortunately, Karen had heard of Community Smiles Dental through her work at the Children's Health Alliance of Wisconsin. When Josiah needed dental care, she knew exactly who to call.

From their very first visit, the experience at Community Smiles exceeded expectations. The appointment was easy to schedule, the wait was short, and the care was exceptional. "You can feel the difference in the culture among staff - they are passionate about their work and honored to serve those who may not have it as easy in their lives," Karen says.

At Josiah's first appointment, the dentist discovered five cavities - an issue that, left untreated, could have led to much more serious problems. Thanks to the team's thoughtful approach, treatment was completed quickly and gently. And with education at every visit, Josiah has built new habits that are already making a difference.

"He now brushes his teeth every morning and night - not just because we tell him to, but because he understands why it matters," says Karen. "Hearing the message from the dental staff really made a difference."

What's more, Josiah actually looks forward to his appointments, especially picking a prize from the treasure box.

Karen hopes more families will seek out care before dental issues become serious. "Don't wait until there's a crisis," she says. "Reach out to your insurance provider, and most importantly, call Community Smiles. The staff is kind, the care is excellent, and your child will be in good hands."

At Community Smiles Dental, we believe every child, no matter their insurance status, deserves access to compassionate, high-quality care. Josiah's story is just one example of how we're making that belief a reality every day.



**A TALE
OF TWO FUNDS**

**Investing In
Our People Through The
Dr. Dan D'angelo Scholarship Fund**

At Community Smiles Dental, we know that investing in our team means investing in our patients. The Dr. Dan D'Angelo Scholarship Fund, created in memory of Dr. Dan D'Angelo, provides professional development opportunities for our staff - ensuring they continue to grow while delivering the highest quality care.

Dr. D'Angelo was a visionary leader and a tireless advocate for increasing access to dental care. As a co-founder of CSD, he helped establish a trusted dental home for thousands of children and families in need. Throughout his 36-year career, he served on more than 25 professional and community boards, always prioritizing service, mentorship, and education. His dedication to lifelong learning and his passion for giving back continue to shape our mission today.

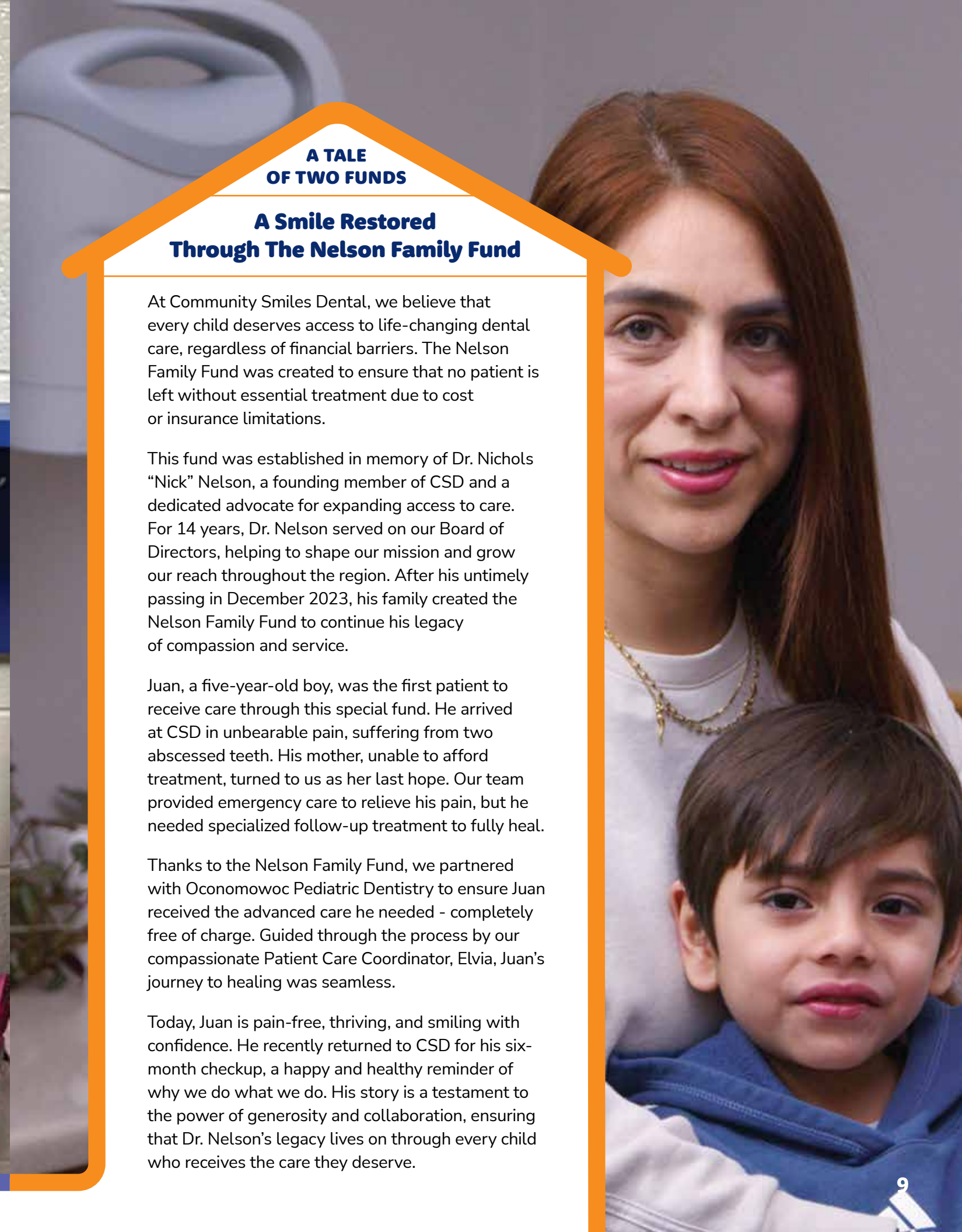
Last year, Elvia, our dedicated Patient Care Coordinator and Interpreter, was awarded the Dr. Dan D'Angelo scholarship to pursue National Certification for Medical Interpreting through the National Board of Certification for Medical Interpreters (NBCMI). Having worked at CSD for nearly 11 years, Elvia has always been a trusted bridge between Spanish-speaking families and their dental care providers. With her new certification, she has taken her skills to the next level - not just for CSD, but for the broader healthcare community.

"I wanted to go beyond my diploma and get nationally certified because I want to help people within and beyond Community Smiles," Elvia shares. "We have incredible partnerships with medical groups and private dental offices that support our young patients."

For Elvia, interpreting is more than a job - it's a calling. She ensures every patient is heard, understood, and cared for. And she does it all with heart.

Thanks to the generosity of our supporters, the Dr. Dan D'Angelo Scholarship Fund makes it possible for team members like Elvia to continue their professional growth—strengthening CSD's impact on the community, one patient at a time.

**"Helping people,
especially the littles, is
fulfilling. I've been in their
shoes, and I believe in
repaying life's blessings
by helping others."**



**A TALE
OF TWO FUNDS**

**A Smile Restored
Through The Nelson Family Fund**

At Community Smiles Dental, we believe that every child deserves access to life-changing dental care, regardless of financial barriers. The Nelson Family Fund was created to ensure that no patient is left without essential treatment due to cost or insurance limitations.

This fund was established in memory of Dr. Nichols "Nick" Nelson, a founding member of CSD and a dedicated advocate for expanding access to care. For 14 years, Dr. Nelson served on our Board of Directors, helping to shape our mission and grow our reach throughout the region. After his untimely passing in December 2023, his family created the Nelson Family Fund to continue his legacy of compassion and service.

Juan, a five-year-old boy, was the first patient to receive care through this special fund. He arrived at CSD in unbearable pain, suffering from two abscessed teeth. His mother, unable to afford treatment, turned to us as her last hope. Our team provided emergency care to relieve his pain, but he needed specialized follow-up treatment to fully heal.

Thanks to the Nelson Family Fund, we partnered with Oconomowoc Pediatric Dentistry to ensure Juan received the advanced care he needed - completely free of charge. Guided through the process by our compassionate Patient Care Coordinator, Elvia, Juan's journey to healing was seamless.

Today, Juan is pain-free, thriving, and smiling with confidence. He recently returned to CSD for his six-month checkup, a happy and healthy reminder of why we do what we do. His story is a testament to the power of generosity and collaboration, ensuring that Dr. Nelson's legacy lives on through every child who receives the care they deserve.



COMMUNITY CARE IN ACTION

Share A Smile Day With Elks Lodge

At Community Smiles Dental, we believe that partnerships strengthen our impact, and Share a Smile Day with Waukesha Elks Lodge was a shining example of that belief in action.

When members of the Elks Lodge were searching for a way to support children in need of dental care, they discovered Community Smiles Dental. Mary Ellen Ruzga, Exalted Ruler of Waukesha Elks Lodge, had previously witnessed the power of school-based dental programs during her time with Milwaukee Public Schools. Learning that a similar initiative was no longer available, she and Rev. Jan Doleschal saw an opportunity to make a difference. With a grant from the Elks National Foundation, they partnered with CSD to fund Share

a Smile Day - a special clinic dedicated to children who had been waiting the longest for dental care.

The impact of the day was immediate and heartfelt. Nearly thirty children received critical dental treatment, giving them not only healthier smiles but also a dental home for continued care. The joy was palpable - from the families who were finally able to access services to the dedicated Elks volunteers who spent the day assembling dental goodie bags and rolling colorful patient bibs into "burritos" for the clinic.

"The gratitude we saw from parents and children was unforgettable," Janis and Mary Ellen shared. "Seeing their smiles, knowing they were receiving much-needed care, made all the planning worth it. And the CSD team's enthusiasm and appreciation just reinforced how special this partnership is."

With hopes to continue this partnership in the future, the Elks Lodge is already looking ahead to another potential grant. "We are committed to ensuring children in our community get the care they need, and we're proud to stand alongside Community Smiles Dental in making that happen."

Share a Smile Day was more than just a one-day event - it was a step toward lasting change, proving that when a community comes together, smiles shine even brighter.



MOMENTS THAT MADE A DIFFERENCE

2024 Events

In 2024, our signature events **Laugh for a Smile** and **Cheers to Community Smiles** brought together supporters, partners, and friends for unforgettable evenings that directly impacted the patients we serve.

LAUGH FOR A SMILE

Our annual comedy night fundraiser, *Laugh for a Smile*, filled the Brookfield Conference Center with laughter and generosity. Featuring nationally recognized comedian Caroline Rhea, the evening included a cocktail reception, live auction, and inspiring patient stories that underscored the importance of access to dental care. Thanks to the incredible support of our sponsors, donors, and guests, the event raised critical funds to support our clinics and expand care for children and families in need.

CHEERS TO COMMUNITY SMILES

Hosted at Blue Mound Golf & Country Club, *Cheers to Community Smiles* provided an intimate and elegant evening featuring wine and bourbon tastings, gourmet small plates, and live entertainment. Guests also had the opportunity to hear firsthand from those whose lives have been transformed by our services. With the generous backing of our presenting sponsor, the Community Smiles Dental Board of Directors, this event continued to grow as a meaningful gathering of mission-driven supporters.

Year after year, these events showcase the power of community coming together in support of a shared mission. By uniting donors, volunteers, and advocates, we continue to expand access to critical dental care for underserved children and families. We are grateful for the support that makes these moments possible and look forward to another inspiring year ahead!





Making A Difference

Our Impact In Numbers



55,246
Dental Procedures



11,929
Appointments



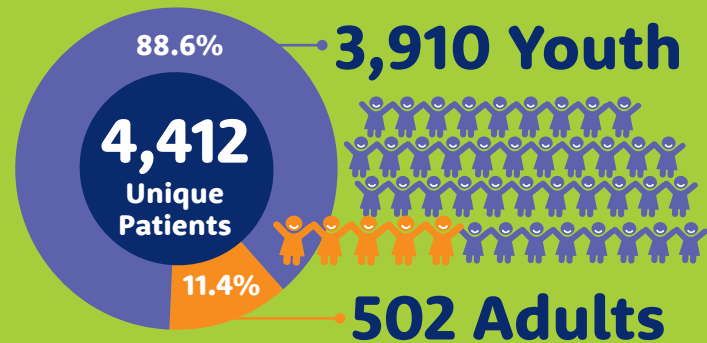
502
Emergency Visits Completed



250+
Patients With
Special Needs Served

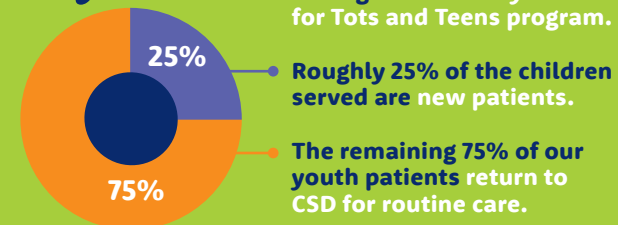


\$3.5 Million
Value Of Care Provided



2,681 Youth reached through school-based oral health outreach and education programs conducted in the community.

3,910 Children served through the Healthy Smiles for Tots and Teens program.



25+ Community Resource Providers partner with CSD to provide low-income youth and adults with access to affordable and comprehensive dental care.



Access Matters

The Case For Community Smiles Dental

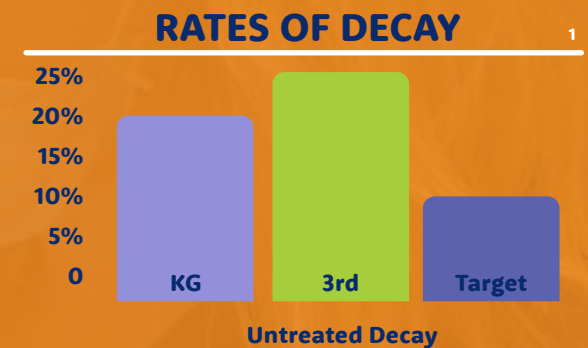
17,000
estimated kindergarten and 3rd grade students in Wisconsin with untreated decay¹

29%
dentists in Wisconsin that report serving Medicaid patients³

34 Million
US school hours lost each year due to unplanned oral health problems²

TOOTH DECAY IS THE MOST COMMON CHRONIC DISEASE OF CHILDHOOD

"Tooth decay is a significant problem among children. Approximately 22.1% and 25.4% of kindergarten (KG) and third grade students had untreated tooth decay, respectively. Additionally, 15% of children in each grade had multiple teeth with untreated decay."¹



ACCESS TO CARE

"There is a low Provider enrollment in the Medicaid program, which results in a lack of access to routine dental care for Medicaid recipients"¹



Out of 1.3 million Wisconsinites enrolled in the Medicaid program, approximately 7 out of 10 did not receive dental care in 2022.¹

HEALTH DISPARITIES

2x The prevalence of untreated decay and unmet dental needs was roughly two times higher among children in lower income schools compared to higher income schools¹



Regardless of the grade, students of color were disproportionately burdened by oral disease¹

¹Capriola, S. Wisconsin Healthy Smiles Survey: Kindergarten and Third-Grade Children, 2024. Wisconsin Oral Health Program, Wisconsin Department of Health Services. Publication number P-00589.

²CareQuest Institute for Oral Health. The Hour of Need: Productivity Time Lost Due to Urgent Dental Needs. Boston, MA: January 2024. Copyright © 2024 CoreQuest Institute for Oral Health, Inc.

³Davis L. Hong M. Wisconsin Dentist Workforce Report, 2/23/2022. Wisconsin Oral/ Health Program. Wisconsin Department of Health Services. Publication number P-03204.



Reaching Far and Wide

Our Patient Community

4,412
Patients

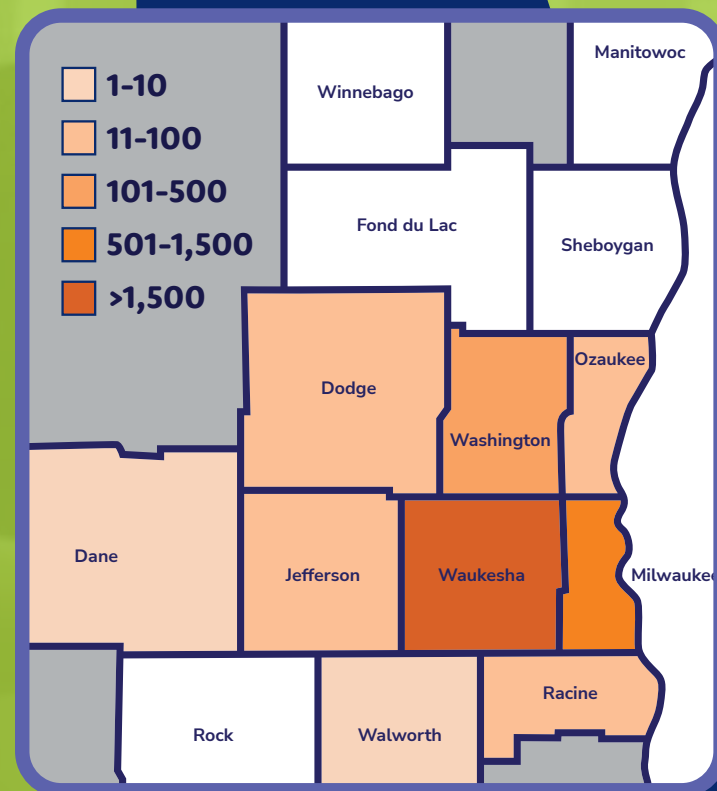
14
Counties

87
Cities

122
Zip Codes

PATIENTS PER COUNTY

Waukesha	2,802
Milwaukee	1,075
Washington	408
Ozaukee	61
Other Counties	66



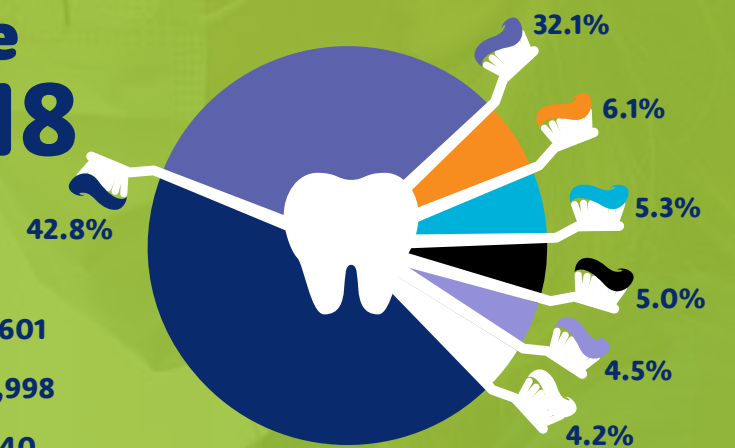
2024 Financial Position

At Community Smiles Dental, we are committed to responsible financial stewardship.

We practice sound fiscal management and ensure every dollar entrusted to us is used efficiently to advance our mission. Our leadership team prepares the annual budget, which is reviewed on a bi-monthly basis by our Finance Committee and approved by our Board of Directors. In addition, our financials undergo an independent annual audit to ensure transparency and accountability. These practices help us maintain strong financial health so we can continue delivering high-quality dental care to those who need it most.

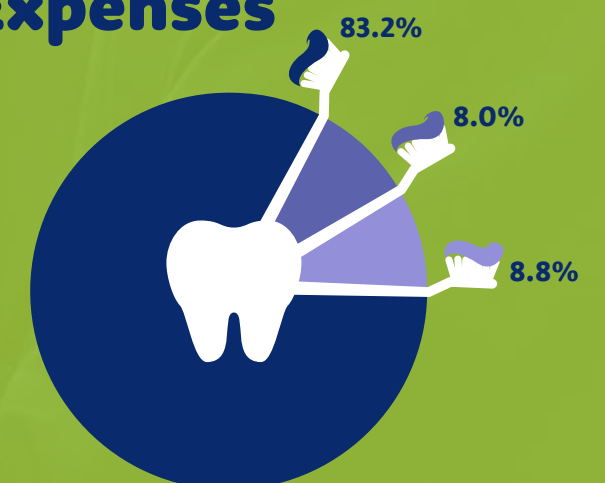
Total Revenue \$3,804,818

Grants	• \$1,626,484
Program Revenue	• \$1,221,601
Government Grants	• \$231,998
In-Kind Donations	• \$203,240
Contributions	• \$190,566
Net Investment Income	• \$171,124
Special Events	• \$159,805



Total Operating Expenses \$3,133,002

Dental Care	• \$2,605,480
Administration	• \$274,554
Fundraising	• \$252,968





Community Smiles Dental

caring. serving. advocating.

www.communitysmiles.org

Waukesha

210 NW Barstow Street, Suite 305
Waukesha, WI 53188

Menomonee Falls

N81 W15062 Appleton Avenue
Menomonee Falls, WI 53051



@communitysmilesdental